

2. Daily Living

A. Public Utilities

For the following utilities there are various ways to sign up for their services: either **fill in and post the necessary forms** for each service, **telephone the company**, or **visit the company** in person. To discontinue service, call the utility company and give them any information requested.

⊙ Electricity

Company name: Hokkaido Denryoku

(also known simply as *Hokuden*)

Supplies electricity for all of Hokkaido (and Iwamizawa) at 50Hz and 100volts.

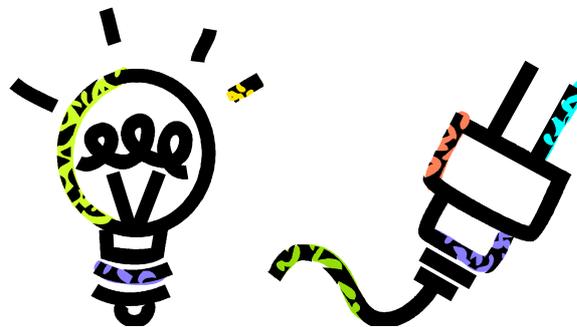
Address:

Hokkaido Denryoku Iwamizawa Branch

9 Jo Nishi 1 chome 12-1

(Next to the main post office on Route 12)

Call Center: Toll Free/Free phone 0120-12-6565



⊙ Water and Sewage

Iwamizawa's Waterworks Department, located on the third floor of City Hall, **maintains all water and sewage services**. You can also pay your water bill here.

Tel: 23-4111 ext. 290



◎ City Gas

There are two types of gas in Iwamizawa: **City or toshi-gas** and **propane gas**.

Address:
Iwamizawa Gas
2 Jo Nishi 16 chome 1
Tel: 22-2158

1. Propane/LP (liquefied petroleum) gas

Propane/LP gas is serviced independently. If interested, ask your landlord or neighbours to introduce you to a company that provides this service.

Important – propane/LP gas should only be used with appliances specifically made for it.

2. Kerosene/Paraffin [*toyu*]

Like propane/LP gas, kerosene is also provided by independent companies, including gas/petrol stations. The price per litre is relatively competitive between companies, so ask your neighbours for the best deals in your area.

There are three main ways to heat your home. Make sure which type of heating your residence will need before purchasing a unit.

- ◎ Some people use a **kerosene/paraffin fan heater**. In this case, the heater cannot be used for extended periods of time, and your room will need to be well ventilated so as to avoid carbon monoxide poisoning.
- ◎ A **chimney stove** is another type of kerosene/paraffin heater, but it uses an exhaust tube to vent exhaust up and outside, thereby eliminating the chances of carbon monoxide poisoning. For air intake, it uses air inside the room.
- ◎ Similar to the chimney stove is the **FF, or forced flue type heater**. Instead of the exhaust pipe leading straight up, an air intake/exhaust pipe leads directly out of the rear of the heater and outdoors. If you decide on an FF type heater, you will need to make a hole approximately 5 cm in diameter behind the unit at knee height in order to feed the air intake/exhaust pipe outside.

B. Garbage/Rubbish Disposal



As with most areas in Hokkaido, **garbage/rubbish is separated into different categories** in Iwamizawa, and **collection days differ from area to area**, so ask your neighbours if unsure which garbage is to be disposed on which days. Garbage is only collected from specific collection stations, and **should be put out before 8:30am**. **Burnable, non-burnable**, and other garbage should be put into **pink, green**, and semi-transparent or clear bags respectively. All bags are sold at the convenience store or grocery store and have English written on it.

For further details on the categories that the garbage is divided, **see the “Disposal and Separation of Garbage/Rubbish” sheet** (at the back of this guide), and make sure you do not mix your litter.

Large Garbage Items

Classification	Processing Fee	Number of Disposal Stickers
• Things that can't fit into a 40 liters garbage bag	(300 yen)	(1 sticker)
• Being less than 1m at most in diameter and length	Ex. Futon, Kerosene Heater, Electric Fans	
• Being over 1m in diameter or length but less than 2m	(600yen)	(2 stickers)
		Ex. Bed, Dresser, Bicycles

*You can buy Large Garbage Disposal stickers at supermarkets, home centers, convenience stores, etc

1. Check outside to see where you can put the large garbage items
2. Call and make a reservation. Number is **31-0053**. (Scheduling a reservation can be made Mon.~Fri. Between 9AM-530PM only)
3. They will ask you some typical questions like **Address, Name, Phone number, where** you put your large trash, the **contents** of the trash (size, weight, what is it and so on) , If it`s possible to recycle or not.
4. They will give you a **reservation number**. **REMEMBER** this number and write the number with a black pen so it`s clearly visible on your disposal sticker. Tape the paper onto each one of your trash items.
5. Lastly, make sure you **take it out by 8:30AM** on the day they plan on picking up your large trash.
 - ① Leave it out where you told them you`d leave your trash.
 - ② Make sure your reservation number is visible on each of the items you are getting rid of.
 - ③ Make sure your large garbage items don`t fall over from winds.

C. Telephone

◎ Telephone Numbers

Telephone numbers in Japan are made up of three parts: the area code, the exchange number, and the line number. For example, the Iwamizawa City Hall number is as follows:

0126-23-4111

When calling this number anywhere within Iwamizawa city limits, it is not necessary to dial 0126. From anywhere else in Japan however, you will need to dial both the area code (0126) + the exchange number + the line number. Also, when dialling from a mobile/cellular phone, you will need to dial the entire number, including the area code.

Moreover, when dialling from a mobile/cellular phone, it is always necessary to dial the first 3 digits no matter where you are (either 090 or 080 for mobile/cellular phones).

When giving your number to someone outside of Japan, tell the person to leave off the first "0" in your area code. The international dialling code for Japan is "81". Therefore, when someone calls your number from outside Japan, it should be something like this:

+81-126-XX-XXXX

◎ Domestic & Overseas Calls

Numerous companies in Japan offer domestic & international telephone services. As each company offers different services, discounts, plans, and methods of payment, it is best to check around and find the service that fits your needs.

For example, when dialling an overseas number, the method is as follows:

Access code +010+ Country code + Area code + Local number

Access codes for some of the major companies:

KDDI: 001

NTT Communications: 0033

If you prefer not to dial the access code for each call, you can register with one company using "Myline." For more information, see

<http://www.myline.org>

◎ International Country Codes for Overseas Calls

Canada:1	USA:1	Russia:7
S. Africa:27	Belgium:32	France:33
Spain:34	Italy:39	Czech:42
UK:44	Germany:49	Peru:51
Argentina:54	Brazil:55	Australia:61
Philippines:63	New Zealand:64	Thailand:66
Japan:81	Korea:82	China:86
Portugal:351	Ireland:353	Finland:358
Uruguay:598	Paraguay:598	Israel:972

You will be billed for overseas calls directly by the international company you use, and this bill will come separately from your domestic phone bill. Bills can be automatically withdrawn from your bank or postal account, or be paid at banks, post offices, or certain convenience stores.

◎ Phone Directories

There is a Japan version of the Yellow Pages online, which is an English-language telephone directory containing information on stores and businesses in Japan:

<http://www.yellowpage-jp.com>

◎ Public Phones

There are several types of public pay phones in Japan:

Pink: Only accepts 10 yen coins

Green or Grey: Accepts telephone cards as well as 10 and 100 yen coins

Change is not given for 100-yen coins. Telephone cards are available in either 500 or 1,000 yen denominations and can be purchased at most convenience stores or from vending machines next to the phone. Rates differ depending on the time of day, and are listed below:

8:00AM – 11:00PM: 10 yen per 60 seconds within the city.

11:00PM – 8:00AM: 10 yen per 80 seconds within the city.

If you go over the time limit without inserting more coins, your call will be cut off without warning. All public phones can be used for calls within Japan. Only certain phones can be used for international calls (such as the telephone box near the City Hall), so check before using them to make calls overseas.